

**MPORT & EXPORT SERVICES** 

Date: 05/11/2014

MS Rania Walker

#### **EVA COSMETICS LTD**

Cledonia Business Centre

**Evanton Drive** 

Glasgow

G46 8JT

SIGNATURE: 7

ASSIGNMENT: FCL Shipment of COSMETICS from Egypt.

1) How did you find our Price?

Most Economic	Below Average Ave	Average	Above Average	Most Expensive

2) How did you find our Service?

Below Average	Average	Above Average	Excellent
	Below Average	Below Average Average	Below Average Above Average

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				1

#### 4) How would you comment on our overall Service to you?

AAA Freight Services LTD, offer the most personalized service. Mohammad in particular has been exceptionally helpful, as it is my first time importing goods, he has guided me through the process, always answered my emails promptly, and kept me informed with progress. I would highly recommend AAA Freight Service LTD, and I will certainly be using them again in the future.

11 Herriet Street, Glasgow, Scotland, G41 2NN

Co. Reg. No: 07133476 VAT Reg. No: GB 987572944



MPORT & EXPORT SERVICES

Date: 27/03/2015

Mr	Tom	Plen	derleath	า
		eside		•

Puralabs Limited Regents House, Simillie Court Dundee, Scotland, DD3 6TP

SIGNATURE: Jan florderlents

ASSIGNMENT: Customs Clearance & UPS courier service to USA

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
V				. Took Expensive

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				V

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				1

4) How would you comment on our overall Service to you?

We have used "AAA" several times, and will	
undoubtably continue to do so. A professional,	
friendly affordable service ) Not to mention	
reliable with great communication. Highly recommende	] [
Highly recommende	,

11 Herriet Street, Glasgow, Scotland, G41 2NN Co. Reg. No: 07133476 VAT Reg. No: GB 987572944



IMPORT & EXPORT SERVICES

Date: 21/02/2015

# Mr Jade Vaughan Cairncross

14A Clarendon House Abby Lane, Mill Houses Sheffield

S8 0BZ

SIGNATURE:

#### **ASSIGNMENT: Personal Effects from SOUTH AFRICA at Manchester Airport**

#### 1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
		Х		

#### 2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				X

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				X

#### 4) How would you comment on our overall Service to you?

Service was excellent and will definitely use you again.

11 Herriet Street, Glasgow, Scotland, G41 2NN Co. Reg. No: 07133476 VAT Reg. No: GB 987572944



IMPORT & EXPORT SERVICES

Date: 03/05/2015

Mr Mohammad Tahir CEO Al-Hunain International

Jinnah Park, Lahore, Pakistan

SIGNATURE: Mohammad Tahir

# ASSIGNMENT: LIVE PLANTS First Shipment Export from Pakistan. A to Z full help & guidance Clearance at Heathrow Airport.

#### 1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
X				

#### 2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				Χ

#### 3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				Χ

#### 4) How would you comment on our overall Service to you?

- I. NICE WAY OF TALKING
- 2. EXPERTISE IN HANDLING PERISHABLE CARGO
- 3. TIMELY RESPONSE
- 4. GOOD COMMAND ON CUSTOMS MATTERS
- 5. SERVES THE CUSTOMERS GENTELY

11 Herriet Street, Glasgow, Scotland, G41 2NN Co. Reg. No: 07133476 VAT Reg. No: GB 987572944



IMPORT & EXPORT SERVICES

Date: 21/03/2015

Miss Danielle Tasse

10 Falkland Ave Manchester M40 8DJ

SIGNATURE: DANIELLE TASSE
---------------------------

#### **ASSIGNMENT: Personal Effects from CAMEROON at Manchester Airport**

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
	X			

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				Х

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				Χ

4) How would you comment on our overall Service to you?

Excellent, efficient, responsive, quick. I would defintely come back to you for similar purposes.

11 Herriet Street, Glasgow, Scotland, G41 2NN

Co. Reg. No: 07133476 VAT Reg. No: GB 987572944



IMPORT & EXPORT SERVICES

Date: 17/04/2015

Mr Irfan Ullah Khan T/A Khans Fruit & Veg Unit 20, St James Market Bradford, BD4 7PN

SIGNATURE: 1.U.Khan
---------------------

# ASSIGNMENT: 4x20ft RICE Containers Import from Pakistan A to Z full help & guidance for their FIRST shipment

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
X				

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				Χ

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				Χ

#### 4) How would you comment on our overall Service to you?

Excelletn Service.

They have guided us each stage of our consignment.

We were updated with progress of our shipment step by step.

We are completely satisfied with your service.

11 Herriet Street, Glasgow, Scotland, G41 2NN Co. Reg. No: 07133476 VAT Reg. No: GB 987572944



CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406 Facsimile: 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

MR AMJID BASHIR

A & M WHOLESALE FRUIT & VEG LTD

293 LEEDS ROAD BRADFORD BD3 9JY

SIGNATURE:

Date: 12/02/2014

ASSIGNMENT: FCL KINNOW SEA CUSTOMS CLEARANCE

1) How did you find our Price?

Below Average	Average	Above Average	Most Expensive
	Below Average	Below Average Average	Below Average Average Above Average

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				V

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				V

4) How would you comment on our overall Service to you?

Excellent - AAA Freque Services has quided me very well and kept me updated all the time through all no consignent.



#### CUSTOMER SATISFACTION STATEMENT

Phone No : 07869-416406 Facsimile : 01254-680413 email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 01/03/2014

MR KALIM RANA
A1 COM LTD
8 RADAL AVENUE
WARRINGTON
WA4 6AU

SIGNATURE: STANDAMA

ASSIGNMENT: CUSTOMS CLEARANCE DETAL SURGICAL INSTRUMENTS

1) How did you find our Price?

Most Economic Below Average Average Above Average Most Expensive

2) How did you find our Service?

Poor Below Average Average Excellent

3) How did you find our Time Commitment?

Poor Below Average Average Above Average Excellent

4) How would you comment on our overall Service to you?

NERY EFFICIENT, PUNCTUAL AND CARING. . COMFORTABLE TO DEAL.



#### CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406 Facsimile: 01254-680413 email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 07/02/2014

WI

MR SAYED HUSSNAIN SHAH

CFS EXPRESS UK LTD

63 SANDYHILL ROAD
ILFORD, LONDON
IG1 2ET

SIGNATURE:

1 0

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
TE RIOTE	1.5	1		

ASSIGNMENT: FCL FOOD STUFF SEA CUSTOMS CLEARANCE

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
200				1

4) How would you comment on our overall Service to you?

I am satisfied with your services & comperation.

I always prefer your company for my shipments handling at UK.



CUSTOMER SATISFACTION STATEMENT

Phone No : 67869-416406 Facsimile : 01254-680413 email: mo@aaafreightservices.com website: www.aaafreightservices.com

MR FARHAN KOTHIA
FARHAN & CO LTD

UNIT 4, PROSPECT MILL WALTER STREET BLACKBURN BB1 1 TJ

SIGNATURE:

Date: 07/02/2014

ASSIGNMENT: FCL & LCL SEA SHIPMENTS CUSTOMS CLEARANCE

1) How did you Most Economic	Below Average	Average	Above Average	Most Expensive
V			13 14 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	
2) How did you	i find our Service?	Average	Above Average	Excellent

3) How did you find our Time Commitment?
Poor Below Average Average Above Average Excellent

Great service, very efficient and helpful taking your through the full process.



### CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406 Facsimile: 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 08/03/2014

MR SAYED MR IYYAZ **INT-FOODS LTD** 

9 RATCLIFFE STREET HASLINGDEN BB4 5DE

ASSIGNMENT: CHILLED FISH SHIPMENTS CUSTOMS CLEARANCE

1) How did you find our Price? **Most Economic Below Average Average Above Average Most Expensive** 

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				1

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
W				1

4) How would you comment on our overall Service to you? most economie with the excellant



MAYERLEY HOUSE

1 WAVERLEY PLACE

BLACKBURN

BB2 GNJ

CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406 Facsimile: 01254-680413 email: mo@aaafreightservices.com website: www.aaafreightservices.com

MR SHAHID ALI SPEED FRESH EXOTIC LTD

UNIT 31-33 ST JAMES MARKET BRADFORD

BD4 7PN

SIGNATURE:

Date: 07/02/2014

ASSIGNMENT: FRESH FRUIT & VEG CUSTOMS CLEARANCE

1) How did you find our Price?

Hest Economic	Below Average	Average	Above Average	Most Expensive
V	Interest to		NAME OF TAXABLE PARTY.	

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent	
				V	

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				V

4) How would you comment on our overall Service to you?

OVERALL EXCELLENT SERVICE AND VERY PROMPT RESPONSE.



CUSTOMER SATISFACTION STATEMENT

Phone No : 07869-416406 Facsimile : 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

MR MAJOR MAJID HUSSAIN

XPRESS CARGO SERVICES

160 ALLISON STREET GLASGOW

SIGNATURE:

G42 8RP

Date: 07/02/2014

ASSIGNMENT: FOOD STUFF SHIPMENTS CUSTOMS CLEARANCE

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
		1-		

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				-

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent	
				-	

4) How would you comment on our overall Service to you?

Completely satisfied.



CUSTOMER SATISFACTION STATEMENT

Phone No : 07869-416406 Facsimile : 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 22/08/2013

MR HAROON T/A TRI-IMP LTD

43-45 ST JAMES MARKET BRADFORD WEST YORKSHIRE BD4 7PN

SIGNATURE:

Xandor

ASSIGNMENT: CUSTOMS CLEARANCE OF FRESH FRUITS & VEGETABLES

AND DESCRIPTION OF THE PARTY OF	find our Price?	T Avantones	I About Augusta	Most Expensive
Most Economic	Below Average	Average	Above Average	Lings experience
2) How did you	find our Service?			
	I so to the desired	Average	Above Average	Excellent
Poor	Below Average	Post of the State of	The present of the property of the party of	IN THE RESERVE OF THE PARTY OF
Poor	below Average	1		

Poor	Below Average	Average	Above Average	Excellent

4) How would you comment on our overall Service to you?

Brilliant Service, valueines well informed and given the correct

owncurt of information.



CUSTOMER SATISFACTION STATEMENT

Phone No : 07889-416406 Facelmile : 01254-080413

email: me@asafreightservices.com website: www.asafreightservices.com

Date: 07/02/2014

MR QAISAR
SHANDAR SWEETS LTD
WHALLEY NEW ROAD
BLACKBURN

SIGNATURE: OLYLOSES

881 6JY

ASSIGNMENT: SWEETS BOXES SHIPMENTS CUSTOMS CLEARANCE

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Host Expensive
-				

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				-

3) Now did you find our Time Commitment?

Poor Below Average Average Decetion

Very good Service and Also to custom clearance was on time, I would definely the Recommend this to a revergence



#### CUSTOMER SATISFACTION STATEMENT

Phone No : 07869-416406 Facsimile : 01254-680413

emall: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 04/08/2012

MR MUHAMMAD KASHIF A.K. ENTERPRISES C/O HALEEM & CO

STALL D2/3 NEW SMITHFILED MARKET

MANCHESTER M11 2WJ

SIGNATURE:

ASSIGNMENT: CUSTOMS CLEARANCE OF FRESH MANGOS & FRUITS & VEGETABLES

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
		X		

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent	
				X	

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent	
				X	

4) How would you comment on our overall Service to you?

#### We are completely satisfied with your services based on the following grounds

- 1) Responsive: Always answers my calls, if unanswered at the time of call will always return.
- 2) Documents Analysis: Always check the consignments documents are in correct order.
- 3) Once the paperwork check is pass only then will proceed for defra or customs clearance
- 4) Problem solving regarding customs clearance: Always found to give helpful advice.
- 5) Your help & advice on customs compliance always worked.
- 6) Timely Clearance: Very responsible to clear our consignments on time.



#### CUSTOMER SATISFACTION STATEMENT

<b>Phone No</b>	:	07869-416406
<b>Facsimile</b>	:	01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

MR SAF BASHIR Date: 10/03/2014

**AL-KHAIR SUPER MARKET** 

38 CHAIRBOROUGH ROAD HIGH WYCOMBE BUCKS GREATER LONDON HP12 3HJ

SIGNATURE:

S. BASHIR

ASSIGNMENT: 40 FT HC CONTAINER "BASMATI RICE"
FULL HELP & ADVICE & CUSTOMS CLEARANCE

1) How did you	illia our Pricer			
Most Economic	Below Average	Average	Above Average	Most Expensive
<b>V</b>				
2) How did you	find our Service?			
Poor	Below Average	Average	Above Average	Excellent
3) How did you	find our Time Com	mitment?		
Poor	Below Average	Average	Above Average	Excellent
				1/

4) How would you comment on our overall Service to you?

Friendly 7 Excellent Service

mroughout.



#### CUSTOMER SATISFACTION STATEMENT

Phone	No	:	07869-416406
Engolo	-25		04254 660442

email: mo@aaafreightservices.com website: www.aaafreightservices.com

M	r Zeb	Al	am	Kh	an
171	CGD	nı	GIII	1111	an

Date: 03/05/2011

ALAM & SONS Unit 34-36 Saint James (Wholesale) Market Bradford, West Yorkshire, BD4 7PQ

SIGNATURE:

ASSIGNMENT: IMPORTS OF FRESH FRUITS & VEGETABLES & FOOD STUFF FROM PAKISTAN. EVERY WEEK 4/5 SHIPMENTS, WITH US FOR NEARLY A YEAR.

1) How do you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
		L-		

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				1

3) How did you find our Time Commitment?

Paor	Below Average	Average	Above Average	Excellent

8.	collint		
CA	ccuc		

All business transactions subject to standard terms & conditions of fair trading.

Registered in England No:07133476



CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406

Facsimile: 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

MR ANJUM IQBAL AL-FATAH TRADERS LTD 44 BRIARFIELD ROAD STOCKPORT SK4 5HZ

SIGNATURE: AND APPLL

Date: 03/06/2012

ASSIGNMENT: CUSTOMS CLEARANCE OF FRESH FRUITS & VEGETABLES

1) How did you find our Price?

1) How did you find our Price?				st Eumaneiva
Most Economic	Below Average	Average	Above Average	Most Expensive
MOSTECONOMIC				

2) How did you find our Service?

2) 11011 010	you find our service:	Average	Above Average	Excellent
Poor	Below Average	Average		

3) How did you find our Time Commitment?

3) How did y	ou find our Time Com	THE PROPERTY OF THE PARTY OF TH	Above Average	Excellent /
Poor	Below Average	Average	7,000	

4) How would you comment on our over all Service to you?

Excellent sorvice with helpfull manners



#### CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406

Facsimile: 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

DR M UMRAN RAFIQ HEINRICH MEDIKA LTD ELDER COURT SHADSWORTH BUSINESS PARK BLACKBURN BB1 20S

CICHATURE

Date: 06/12/2011

HEINRICH Medika Ltd

ASSIGNMENT: REGULAR IMPORT & EXPORT OF MEDICAL INSTRUMENTS

1) How do you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				/

4) How would you comment on our over all Service to you?

-AN EXCELLENT SERVICE, HONEST AND
TRATHFUL, THANKYOU FOR YOUR HELP.
WE ARE LOCKING TOWARDS A LONG TERM
BUSINESS PELATIONSHIP.



#### CUSTOMER SATISFACTION STATEMENT

Phone No : 07869-416406 Facsimile : 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 14/08/2012

MR SAYED MEHMOOD SMA ENTERPIRSES LIMITED UNIT 7 ST JAMES MARKET

BRADFORD BD4 7PN

SIGNATURE:

ASSIGNMENT: CUSTOMS CLEARANCE OF FRESH FRUITS & VEGETABLES

1) How did you find our Price?

Most Economic Below Average Average Above Average Most Expensive

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent <

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent

4) How would you comment on our overall Service to you?



CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406

Facsimile: 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 08/12/2011

MR SYED AWAB ALI AWAB ENTERPRISES UK LTD 19 BROOMFIELD ROAD CHADWELL HEATH

LONDON

BB2 6NJ

RM6 6JT

SIGNATURE:

Sarial Enman

ASSIGNMENT: REGULAR IMPORTS OF FRESH FRUITS & VEGETABLES

1) How do you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
~				

2) How did you find our Service?

noor	Below Average	Average	Above Average	Excellent
		-		

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				1 1

Your Services are very sufficient, excellent, satisfyind & committee on time.



CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406

Facsimile: 01254-680413

email: mo@aaafreightservices.com

website: www.aaafreightservices.com

Date: 37 01 , 2011

Mr Loïc Moinon

Managing Director

La Crêperie de Sophie - Professional French Crêpe Makers

19 Fairfield Crescent, Llantwit Major, Vale of Glamorgan CF61 2XJ

T: 0845 475 7508 - M: 07707 613348

E: loic@lacreperiedesophie.com

W: www.lacreperiedesophie.com

Assignment: Collected of a Crepe Making Machine from Toronto, Canada &

Imported into UK at Heathrow Airport.

1) How do you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
The second second	X			

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				x

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
**				X

4) How would you comment on our over all Service to you?

very helpful wery friendly socillent Service
very happy with Mahamonad's Service
leopen professional Service



CUSTOMER SATISFACTION STATEMENT

Phone No : 07869-416406 Facsimile : 01254-680413 email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 05/02/2014

MR KHAN ASHFAQ
EXOTIC FRUITS LTD

6 SQUAIRE GREEN BRADFORD BD8 9PT

SIGNATURE: AND

ASSIGNMENT: FRESH FRUITS & VEG CUSTOMS CLEARANCE

1) How did you	find our Price?			
Most Economic	Below Average	Average	Above Average	Most Expensive

2) How did you find our Service?

Poor Below Average Average Above Average Excellent

3) How did you find our Time Commitment?

Poor Below Average Average Above Average Excellent

4) How would you comment on our overall Service to you?

I am very pleased with the overall service I received, and would look forward to receiving your service again,



#### CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406 Facsimile: 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 30/06/2012

MR KAMAL HASSAN FRESH PRODUCE 97 MAIDSTONE STREET

BRADFORD BD3 8AN

SIGNATURE:

ASSIGNMENT: EORI REGISTRATION & PEACH REGISTRATION & LINK ASSIGNMENT: CUSTOMS CLEARANCE OF FRESH FRUITS & VEGETABLES

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
V				

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				1

4) How would you comment on our overall Service to you?

Excellent Seevice, will Recommend
to every body.



# WAVERLEY HOUSE 1 WAVERLEY PLACE BLACKBURN BB2 6NJ

#### CUSTOMER SATISFACTION STATEMENT

Phone No : 07869-416406 Facsimile : 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 17/08/2011

MR BAHADAR SHER BAHADAR & SONS LTD UNIT 40 ST JAMES MARKET BRADFORD BD4 7PN

SIGNATURE:

ASSIGNMENTS:

1) CUSTOMS CLEARANCE OF FRESH FRUITS & VEGETABLES FROM PAKISTAN

1) How do you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
<b></b>				

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent /

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent

4) How would you comment on our over all Service to you?



CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406

Faceimile: 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 04/05/2012

MR VLASSIS LIAKIS
GENERAL MANAGER
EXPRESS GLOBAL FORWARDING
149 ARTAKIS STR, 17123 NEA SMIRNI
ATHENS, GREECE

SIGNATURE:

ASSIGNMENT: CARGO DELIVERY FROM MANCHESTER AIRPORT TO LEICESTER

ASSIGNMENT: CARGO DELIVERY FROM LEICESTER TO LONDON

1) How did you find our Price	1	) How did	d you	ind	our	Pr	ce	?
-------------------------------	---	-----------	-------	-----	-----	----	----	---

Most Economic	Below Average	Average	Above Average	Most Expensive
V				

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				V

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent

4) How would you comment on our over all Service to you?

It simply years I wish we had more

companies like yours to every with,

You have been very insprumental in our

bysiness ventures in the vike mark you



CUSTOMER SATISFACTION STATEMENT

Phone No: 97898-418408 Faculmite: 01254-680413

email: mo@aaafreightservices.com website: www.agafreightservices.com

Date: 26/04/2012

MR HALEEM HUSSAIN HALEEM & CO **UNIT D2 - D3 NEW SMITHFIELD MARKET** MANCHESTER M11 2WJ

SIGNATURE:

BB2 GNJ

ASSIGNMENT:

CUSTOMS CLEARANCE OF FRESH FRUITS & VEGS FROM DOMINICAN REPUBLIEC

Host Economic	Below Average	Average	Above Average	Most Expensive
	-28		V	
2) How did you	find our Service?			
Poor	Below Average	Average	Above Average	Excellent
· ·	1			V
Poor	Below Average	Average	Above Average	Excellent
	Suppose with stall solds	VASLEGO	Above Aversos	Eventlend
	ou comment on our			V



#### CUSTOMER SATISFACTION STATEMENT

Phone No : 07869-416406 Facsimile : 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 10/09/2012

MR MALIK M. SALEEM SAANCO UK LTD

STALL = A-1 NEW SMITHFIELD MARKET MANCHESTER M11 2WJ

SIGNATURE:

ASSIGNMENT: CUSTOMS CLEARANCE OF FRESH FRUITS & VEGETABLES

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
V				

2) How did you find our Service?

Below Average Average Excellent
---------------------------------

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				V

very happy		
0 0		



#### CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406 Facsimile: 01254-680413 email: mo@aaafreightservices.com website: www.aaafreightservices.com

MR SYED OBAID
O & S EXOTIC LTD
20 CHIME BANK
MANCHESTER
M8 0QL

SIGNATURE: Chiel

Date: 17/07/2012

ASSIGNMENT: CUSTOMS CLEARANCE OF FRESH FRUITS & VEGETABLES

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
		V		

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				V

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				V

4) How would you comment on our overall Service to you?

WE HAVE NOT FOUND ANY PROBLEM IN SERVICE,
PROMPT REPLY THROUGH TEXT, EMAIL & PHONE,
TIME COMITTMENT AND RESPONSE OF ANY CALLS
& QUERIES IS ONE THE BEST SERVICE TO SAY.
EASY & FEEL HAPPY TO RECOMMEND OTHERS.
PROVIDES ONE OF THE BEST SERVICE.



#### CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406

Facsimile: 01254-680413

emall: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 28/11/2011

Mr Mohammad Anwar 70-72 REDCLIFFE STREET KEIGHLEY WEST YORKSHIRE

BD21 2SG

SIGNATURE:

ASSIGNMENT: CUSTOMS CLEARANCE OF FRESH FRUITS & VEGETABLES

1) How do you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
	V			

2) How did you find our Service?

Poor	Below Average	Average	About Access	T
		Average	Above Average	Excellent
				1

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				1

4) How would you comment on our over all Service to you?

WE ARE VERY HAPPY WITH AAA SERVICES

THANKS



#### CUSTOMER SATISFACTION STATEMENT

Phone No : 0	7869-416406	emall: mo	o@aaafreightservi	ces.com
Facsimile : 0:	1254-680413	website:	www.aaafrelghtse	rvices.com
MR ISMAIL ABE OWNER OF AB 72 PURWELL H BATLEY WF17 7NL	ED TRADING		D	ate: 11/06/2012
SIGNATURE:	IMAIL			
	CUSTOMS CLEAR	ANCE OF FRES	H FRUITS & VEGETA	BLES
Most Economic	Below Average	Average	Above Average	Most Expensive
	find our Service?			
Poor	Below Average	Average	Above Average	Excellent
	find our Time Com			
Poor	Below Average	Average	Above Average	Excellent
4) How would yo	ou comment on ou	r overall Service	e to vou?	
Overall	1 believe	that of	a service	Was Really
good, and	pols to of	o busine	55 again 11	the Future



CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406

Facsimile: 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

MR ISRAR UL HAQ 8 CLARE ROAD LEVENSHULME MANCHESTER

M19 2GP

SIGNATURE:

Date: 19/06/2012

ASSIGNMENT: CUSTOMS CLEARANCE OF FRESH FRUITS & VEGETABLES

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
V				

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				V

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				V

4) How would you comment on our overall Service to you?

Your services are always beneficial and punctual which motivates a lot of respect for the person like you who always emourages the efforts.



#### CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406

Facsimile: 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 30/05/2012

MR SAYED BASHIR AHMED OWNER OF KGN BOMBAY FISH 42 AUDLEY RANGE BLACKBURN BB1 1TD

SIGNATURE: Dayed

ASSIGNMENT: CUSTOMS CLEARANCE OF FRESH & CHILLED FISH FROM INDIA

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
V				

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent

3) How did you find our Time Commitment?

Below Average	Average	Above Average	Excellent
			1
	Below Average	Below Average Average	Below Average Average Above Average

4) How would you comment on our over all Service to you?

Wast reliable, good and completeline Scrvice.



# CUSTOMER **STATEMENT**

Date: 20/04/2011

Phone No : 07869-416406	email: mo@aaatreigntservices.com
Facsimile : 01254-680413	website: www.aaafreightservices.com

Mr Ibrahim Mohammed Company Secretary Universal Modern Concept UK Ltd 242 Fletcher Road, Preston, PR1 5HH

SIGNATURE: I - Shah

ASSIGNMENT: Regular Imports of ready made garments from Lahore, Pakistan.

By Sea & Air freight, he is with us for nearly one year.

1) How do you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
		1		

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
		10.00		

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
			1	

VERY	HAPPY	with	Everything.	



CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406

Facsimile: 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

ORNELLA GUTIERREZ

COMMERCIAL DEPARTMENT SOUTH ATLANTIC MARITIMES A

PERUO 359 PISO 7TH OFICINA 702

**ARGENTINA** 

SIGNATURE:

Date: 22/11/2012

ASSIGNMENT: COMMERCIAL SHIPMENT EX-WORKS UK TO CORDOBA - ARGENTINA

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
		×		

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				×

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
			×	

#### 4) How would you comment on our overall Service to you?

This was our first shipment toghether as business partners, and even though the coordination got complicated at some point, we had an excellent support from Mohammad Akthar, our contact at AAA Freight Always took care of our shipment with the best predisposition. I look forward to continue developing more business with UK in order to work with AAA Freight as we have found a really good and reliable business partner to work with.



### CUSTOMER SATISFACTION STATEMENT

Phone	No		07869-416406
Facsim	ille	:	01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 26/12/2012

MRS R. KHALID

7 WASHINGTON CLOSE ABRAHAM HEIGHTS LANCASTER LA1 5EX

SIGNATURE: Rukin Khalid

ASSIGNMENT:

PERSON LUGGAGE DOOR TO DOOR DELIVERY FROM UK TO PAKISTAN

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				1

Very pleased with the service Excellent customer service. Will definitely use it again and recommend to friends and family.



### CUSTOMER SATISFACTION STATEMENT

Phone	No	:	07	869-416406	
Facelm	IIIa		04	254.000442	

**ASSIGNMENTS:** 

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 03/06/2012

MR RAQIB HUSSAIN
45 RUPERT STREET
KEIGHLEY
BD21 3JU
SIGNATURE:

HELP & SUPPORT IN EXPLAINING IMPORTS PROCEDURES & PAPERWORK EORI & DEFRA REGISTRATIONS. CUSTOMS CLEARANCE OF DRY FRUITS

1) How did you find our Price?

Most Economic Below Average Average Above Average Most Expensive

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent	
7				1	

For the first time, I thought moromned really helped no alot. Dut tink I could have dene it what himi Thank - You.



WAVERLEY HOUSE

1 WAVERLEY PLACE
BLACKBURN
BB2 6NJ

### CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406 Facsimile: 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

MR ABDUS SAMAD RAZA TRADERS UK LTD 21 COLVILLE ROAD

LONDON E11 4EQ

SIGNATURE: ASSIGNMENTS:

Date: 17/08/2011

1) CUSTOMS CLEARANCE OF FRESH FRUITS & VEGETABLES FROM PAKISTAN

1) How do you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				1

4) How would you comment on our over all Service to you?

Nery very helppfull, specule of Pront

Service. AAA Compay Owner U/M Alchtar

Shill. new Proppingul & well Experieso

in Eristrans Elessing, pand Specule

to Penveshabl Conger reggs what appen



CUSTOMEI SATISFACTION STATEMENT

Phone No : 07869-416406 Facsimile : 01254-690413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 08/06/2011

Mr Hamza Ali Sethi
Samiz Wholesale Ltd
Fruit & Vegetable Importers
Unit 7 St James Market

Bradford

BD4 7PN

SIGNATURE

ASSIGNMENT: Defra Registration, Eori Registration & Customs Clearance of Fresh Mangoes

1) How do you find our Price?

Mast Economic Below Average Average Above Average Most Expensive

2) How did you find our Service?

Poor	Below Average	Average	Above Avarage	Excellent
				1

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				1

4) How would you comment on our over all Service to you?

Satisfied.



CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406

Facsimile: 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 03/06/2012

MR SHAFI ADAM ABED 27 BRUMSDALE ROAD BATLEY

WF17 6PJ

SIGNATURE: SAMBOOL

ASSIGNMENT: CUSTOMS CLEARANCE OF FRESH FRUITS & VEGETABLES

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive

2) How did you find our Service?

oor	Below Average	Average	Above Average	Excellent
				1

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent

4) How would you comment on our over all Service to you?

whenever I needed his help, He answery support me-thats very greation. I want to say thanks for that.



Phone No: 07869-416406 Facsimile: 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 01/06/2013

MR MOHAMMAD SAEED SEEDAT

S. S. TRADING 14 BERNERS STREET LEICESTER LE2 OAF

SIGNATURE: S. So

ASSIGNMENT: CUSTOMS CLEARANCE FOR FRESH FRUITS & VEGETABLES

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
		-		

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				-

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
		3-34		-

4) How would you comment on our overall Service to you?

- Good

- We would recommend you to others · Overall happy with the all round Service. Hopefuly next year you will Provide is with the same Service! Inshallah.



### CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406 Facsimile: 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 01/06/2013

MR SULEMAN PATEL

T/A SULEMAN PATEL 17 CHATSWORTH STREET LEICESTER

LE2 OFQ

SIGNATURE: S. G. Catl

ASSIGNMENT: CUSTOMS CLEARANCE FOR FRESH FRUITS & VEGETABLES

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
~				

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				1

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent	
				~	

4) How would you comment on our overall Service to you?

Enjoyed your Service and Hopeing to Enjoy Jame Service when.

I Start to use your Service when.

Thankyou



### CUSTOMER SATISFACTION STATEMENT

<b>Phone No</b>	:	07869-416406
<b>Facsimile</b>	:	01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

MR TAALIB ALEXANDER

Date: 25/09/2012

141 OFFORD ROAD

LONDON N1 1LR

SIGNATURE:

ASSIGNMENT: CUSTOMS CLEARANCE OF 40 FT HC ((PERSONAL EFFECTS))

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				1/

4) How would you comment on our overall Service to you?

While we had some ups & downs AAA were great and tried their best.
Would we them again.



## CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406 Facsimile: 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 17/12/2011

MR NAVEED EJAD TOP RATED UK LTD UNIT 67A REDSCAR INDUSTRIAL ESTATE LONGRIDGE ROAD, PRESTON PR2 5ND

SIGNATURE: Notes

TOP RATED UK LTD SUITE 500, CITY HOUSE 131 FRIARGATE PRESTON, PR1 2EF

ASSIGNMENTS:

- 1) CUSTOMS CLEARANCE OF ELECTRONICS GOODS FROM CHINA
- 2) ARRANGED EORI REGISTRATION & COMPANY REGISTRATION

1) How do you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
V				

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent

Goal	Sowica	
Section of the Control of the Contro	, , ,	



### CUSTOMER SATISFACTION STATEMENT

KONKAN FISHER 15 FURNESS AVE BLACKBURN BB1 5SE SIGNATURE: ASSIGNMENT: CUS 1) How did you find	zohar	ANCE OF CHIL		ite: 22/08/2013
ASSIGNMENT: CUS		ANCE OF CHIL		
	TOMS CLEAR	ANCE OF CHIL	ED FIGU	
	our Price?		LED FISH	
	elow Average	Average	Above Average	Most Expensive
_				
2) How did you find Poor B	our Service? elow Average	Average	Above Average	Excellent
3) How did you find				Excellent
Poor B	elow Average	Average	Above Average	Excellent
				-



CUSTOMER SATISFACTION STATEMENT

Phone No : 07869-416406 Facsimile : 01254-680413 email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 28/11/2011

Mr Abdul Wahab FARMFRESH UK PVT LTD

18 Tensay Grove Manchester M7 4TA

SIGNATURE:

ASSIGNMENT: CUSTOMS CLEARANCE OF FRESH FRUITS & VEGETABLES

1) How do you find our Price?

Most Economic Below Average Average Above Average Most Expensive

2) How did you find our Service?

Below Average	Average	Above Average	Excellent
		· · · · · · · · · · · · · · · · · · ·	V
	Below Average	Below Average Average	Below Average Average Above Average

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
POOT	- Colonia de la	This see if the	10 据授资法的	

4) How would you comment on our over all Service to you?

out roumend you to my briends.

please weep his type of Service at
an limes.



### CUSTOMER SATISFACTION STATEMENT

Phone No : 07869-416406 Facsimile : 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Mr Tayyab Shafi Director of the company Marhaba Cash & Carry Ltd 95-97 Whalley Range, Blackburn, BB1 6EE

Date: 21/04/2011

SIGNATURE: 1- Class

ASSIGNMENT: Regular Imports of Dates & Zam Zam Water from Makkah, Saudi Arabia. By Sea & Air freight, he is with us for nearly one year.

1) How do you find our Price?

Below Average	Average	About Augus	
MARKET STATE OF THE PARTY OF TH		Above Average	Most Expensive
		1	Charles and the second
	Below Average	Below Average Average	Below Average Above Average

2) How did you find our Service?

Poor	D-IA	The state of the state of the	AND THE PERSON NAMED IN COLUMN TWO	LE STATE STATE
POOI	Below Average	Average	Above Average	Excellent
			The State of the S	1

3) How did you find our Time Commitment?

Poor	Polous A	The state of the state of		
1 001	Below Average	Average	Above Average	Excellent
			Constituted from the	
THE RESERVE OF THE PERSON NAMED IN		AZMONDO OPENIA	AND THE RESIDENCE AND ADDRESS.	

4) How would you comment on our over all Service to you?

VERY GOOD SERVICE

WOWD DEFINATELY RECOMMEND TO OTHER



## CUSTOMER SATISFACTION STATEMENT

BAD ADDIII VAL	WAS BUANE	AN COLUMN	D.	ate: 01/06/2013
121 THORESBY	KAS ABDULAZIZ BI STREET	HAMJI		ate: 01/00/2013
ASSIGNMENT:	CUSTOMS CLEAR	ANCE FOR FRE	SH FRUITS & VEGETA	ABLES
1) How did you Most Economic	find our Price?  Below Average	Average	Above Average	Most Expensive
1/				
	find our Service?	Average	Above Average	Excellent
2) How did you Poor		Average	Above Average	Excellent
Poor	Below Average		Above Average	Excellent
Poor  3) How did you			Above Average  Above Average	Excellent
Poor  3) How did you	Below Average	mitment?		
Poor	Below Average	mitment?		
3) How did you Poor	find our Time Com Below Average	mitment? Average	Above Average	
3) How did you Poor 4) How would y	find our Time Com Below Average  ou comment on ou	mitment? Average	Above Average	Excellent



### CUSTOMER SATISFACTION STATEMENT

Phone No : 07869-416406 Facsimile : 01254-680413

email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 10/09/2012

MR MOHAMMAD AFZAL
FOI INDUSTRY LTD
UNIT 3B THIRD FLOOR
MOSS INDUSTRIAL ESTATE
ROCHDALE
OL16 5LB

SIGNATURE: 12

ASSIGNMENT: CUSTOMS CLEARANCE OF READY MADE GARMENTS

1) How did you find our Price?

Most Economic	Below Average	Average	Above Average	Most Expensive
A BOLD OF THE	V NUG			

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
			~	

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				V

4) How would you comment on our overall Service to you?

Best Service



### CUSTOMER SATISFACTION STATEMENT

Phone No: 07869-416406 Facsimile: 01254-680413 email: mo@aaafreightservices.com website: www.aaafreightservices.com

Date: 16/03/2014

MRS HALIMA SADIA AHMED **AL NABVI ENTERPRISE LTD** 

**6 WINDSOR GARDENS** BOLTON BL1 4EY

SIGNATURE: Mrs Halima S Ahmed

ASSIGNMENT: HELP & GUIDENCE TO UNDERSTAND **IMPORT PROCEDURES, PAPERWORK & CUSTOMS** CLEARANCE FOR FIRST COMMERCIAL IMPORT.

1) How did you find our Price?

1) How did you Most Economic	Below Average	Average	Above Average	Most Expensive
X				

2) How did you find our Service?

Poor	Below Average	Average	Above Average	Excellent
				X

3) How did you find our Time Commitment?

Poor	Below Average	Average	Above Average	Excellent
				X

## 4) How would you comment on our overall Service to you?

I found the service very easy and swift, there was no hassle for me at the airport when I went to pick up the Kajoor. I was in and out of the airport in 15minutes, the service uncle Muhammed provided me was very friendly, honest and hassle free. I was very pleased with the service as everything was clearly explained as I am new to importing . Uncle Muhammed dealt with everything and within a couple of hours I was able to collect the Kajoor from the airport. I look forward to dealing with uncle Muhammed in the future. Thank you for all your help and support.